

Arlene K. Schindler PhDr.  
10606 Wheatridge Drive  
Sun City, AZ 85373  
(T) 623-974-5489 (F) 623-876-1177  
[arleneschindler@aol.com](mailto:arleneschindler@aol.com)

This is to certify that **IVANA KORINKOVA (Stara), M.D.** has participated in a six week training program specifically designed to broaden the information base and enhance the skills of experienced Coordinators of Volunteers in all aspects of Hospital Volunteer Programs.

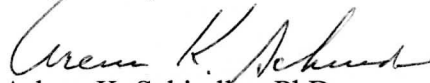
Dr. Korinkova's program consisted of two major components: 1) visits to numerous highly esteemed medical facilities recognized for their successful integration of volunteers in all aspects of hospital administration and patient care and 2) active engagement in volunteer program analysis, dialogue with volunteer and professional staff, review of manuals and other written materials and countless one on one conversations.

Among the various hospitals and institutions visited by Dr. Korinkova as part of her individualized study plan were

- Mayo Clinic and Hospital, Scottsdale, AZ.
- Banner Boswell Hospital, Sun City, AZ
- Banner Boswell Sun Health and Care Center, Sun City, AZ.
- Banner Boswell Health Hospice, Sun City, AZ
- Arrowhead Community Hospital and Medical Care, Glendale, AZ
- John C. Lincoln Hospital, Phoenix, AZ
- Children's Hospital and Family House, Oakland, CA
- Alta Bates Summit Medical Center, Berkeley, CA
- Volunteer Services of Arizona State University, Glendale, AZ
- Recording Studio for the Blind and Dyslexic, Peoria, AZ.
- Wesley Community Center, Phoenix, AZ

The time frame in which these studies occurred was from March 1, 2002 through April 14, 2002.

Respectfully



Arlene K. Schindler, PhDr.  
Coordinator